

PRESQUE ISLE HARBOR WATER COMPANY

P.O. Box W

Waymart, PA 18472

Tel: 570-488-5222

Fax: 866-355-9483

Emergency: 989-354-3590

Lot No. _____ Section _____

Residential - Ball Valve: ☐ Check Valve: ☐

Approved By: _____

PIH representative

Date: _____

Water Service Application

Modified 06/02/2026

____ Residential

____ Unimproved Lot

____ Purchased at County Land Auction

(Please Print) **REQUIRED SECTION**

Date: _____

SERVICE ADDRESS – PHYSICAL ADDRESS OF PROPERTY:

Applicant's Name(s): _____

Street Address: _____

City: _____ State: _____ Zip Code: _____

Telephone No: (REQUIRED): _____ Mobile No: _____

Social Security No.: _____ Date of Birth: _____

Drivers license No: _____ State issued: _____

Email address: _____

REQUIRED SECTION

BILLING ADDRESS – ADDRESS THAT BILLS ARE TO BE MAILED TO:

____ Check if same as Service Address.

Applicant's Name(s): _____

Street Address: _____

City: _____ State: _____ Zip Code: _____

Applicants place of employment: _____

Work Telephone: _____

RESIDENTIAL CUSTOMERS

TYPE OF HEAT ON PREMISES (REQUIRED, CHECK ONE IF APPLICABLE):

☐ Circulating Hot Water ☐ Forced Hot Air ☐ Steam ☐ Heat Pump ☐ Electric ☐ Wood or Coal Stove ☐ Other

(PLEASE EXPLAIN OTHER) _____

Does property have water service now? YES ____ NO ____ Date of closing: _____

Previous Owner name(s): _____

Size of service line: _____ Type of service line: _____

PRESQUE ISLE HARBOR WATER COMPANY

I/We hereby agree to, and to be legally bound by, the following Rates, Rules and Regulations regarding water service.

1. This written Application must be signed by the property owner(s) upon purchase or as soon thereafter as possible and provided to the Presque Isle Harbor Water Company (PIH). The signature on the Application must be exactly the same as it appears on the current property deed.
2. It shall be the customers' responsibility to inform PIH of any changes of ownership immediately upon transfer. All charges of any kind due the PIH at the time of transfer must be settled between owner and buyer at transfer.
3. No person, contractor nor anyone other than PIH personnel shall operate valves or curb boxes. No person or persons except those authorized by PIH or members of a Fire Company may operate hydrants for an emergency only.
4. In accordance with the Presque Isle Harbor Association Restrictive Covenants, upon the availability of water or construction of a dwelling, whichever is later, the owner agrees to use the public water supply provided by PIH.
5. In the event of drought emergency, PIH reserves the right to ration water and impose fines for non-compliance.
6. No outside fixtures will be allowed except water hose connections.
7. Water service lines shall be 3/4" in diameter and shall be "K" type copper tubing and required to be buried to a depth of 5 feet. No plastic pipe is allowed. No other utility service may be laid in same trench.
8. All fittings shall be compression type as manufactured by Mueller Co. or Ford. No subsurface solder joints allowed.
9. Allowance for expansion and contraction shall be at the rate of 6" per 100 feet. Snaking the pipe through the trench is sufficient.
10. The customer must have a ball valve and double check valve installed. The absence of either is grounds for a 10 Day Service Termination Notice. The check valve is required to comply with the Safe Drinking Water Act of 1974. The PIH water service line may not be connected to any other water source to comply with the Backflow Prevention Rule of the Safe Drinking Water Act of 1974.
11. All work must be inspected and tested by a PIH representative prior to any backfill. The customer is responsible to request appointments for the location, inspection, test, etc.
12. The pipe shall be blown free of dirt and foreign objects; and, pressure test performed in the presence of the water company representative prior to backfill.
13. The service shall be bedded with 6" of sand below the pipe and 6" of sand for cover above the pipe. The bedding sand shall be free of any and all rocks, stones or any sharp objects.
14. Selected material containing no large rocks shall be used to complete the backfill.
15. Owner must contact PIH regarding any new service connection. It shall be the owner's obligation to inform the plumber or contractor, or the responsible party of these Rules, Regulations and Specifications.
16. Any falsification of records, tampering with company equipment, negligence, or failure to pay water fees may result in service termination until restitution or correction is made.

17. A Water Availability Fee for each unimproved lot is required per the Presque Isle Association Restrictive Covenants Agreement and the Rules and Regulations of PIH.

18. A Residential Flat Rate charge is payable for each residential lot whereby water service is requested.

19. Fees are billed quarterly in advance, payable on the 20th of each month in January, April, July, and October. Unpaid balances will be charged late penalties at monthly rate of 1.25%. It is the customer's responsibility to notify PIH of any address change; and, to notify PIH when a bill, or bills, are not received. Failure to receive a bill shall not relieve customer from obligation to pay the same when due.

20. Any bill remaining unpaid for forty-five (45) days will be considered delinquent and a 10 day shut off notice will be issued to improved customer lots and unimproved lots will be pursued for collection to the full extent possible by law including attorney's fees and court costs.

21. A small rate increase can be expected during the billing for first quarter of each year.

22. A connection fee for a new service line is \$1,600.00 and must be paid prior to service line installation. The PIH Service Line Connection Fee Form will be used for special customer requests. PIH reserves the right to increase the new service line connection fee based on location of service line and/or unforeseen circumstances to complete the installation project.

23. There will be a \$40 turn on fee, during normal working hours, charged to customers who requested shut off or are terminated for non-payment. This fee can be paid to PIH with a check or money order at the time of service restoration or will be billed to the account at the request of the customer. After hours call outs are \$40 per hour with a \$40 minimum charge.

24. PIH owns and is responsible for the maintenance and repair of each service line from the water main to the curb stop. The customer owns and is responsible for the maintenance and repair of the service line from the curb stop to the residence. If the customer's water line is determined to be leaking the customer must make arrangements to repair or replace the service line at the customer's expense per PIH policies. If a customer is notified by PIH that their service line needs repair/replacement and doesn't have it repaired/replaced in a timely manner a 10 day shut-off notice will be issued and water service may be terminated.

25. Geothermal heating systems **are not allowed under any circumstance** to be connected to the PIH water system through the customer service line.

I HAVE READ AND UNDERSTAND THESE RULES AND REGULATIONS FOR WATER SERVICE:

DATE: _____ APPLICANT'S SIGNATURE: _____